

ELSIS Campaigns & Programs - Terms & Conditions

Current Campaigns

ELSIS 180/week

- Under this offer, student can pay AUD \$180/week for ELSIS English classes.
- This offer is valid for Brisbane-Sydney-Melbourne campus.
- This offer is valid for enrolments by 31/03/2021.
- This offer is valid for morning or evening classes.
- This offer is valid for new and extending students in Australia.
- This offer allows students to avail a COE with a minimum deposit fee of AUD \$500.
- Package with VET with a minimum \$200 deposit fee.
- Minimum 4 weeks enrolment required.
- This offer cannot be combined with any other offers.
- Deposit fee is not refundable.
- Other fees apply (Material fee AUD\$10 per week + Enrolment Fee \$200).
- The offer may be subject to change as per the discretion of ELSIS and the decision of ELSIS is final.

ELSIS Sydney & Melbourne Cambridge Special 9 (paid) + 1 (free week)

- Student must start course in 2021 to avail this offer.
- The offer is valid for ELICOS package including any Cambridge Preparation course PET, FCE or CAE
- The offer is valid for evening or morning classes.
- The offer is valid for any ELSIS campus in Sydney and Melbourne.
- The offer is valid for both onshore or offshore applications.
- The offer may be subject to change as per the discretion of ELSIS and the decision of ELSIS is final.

Special Programs

ELSIS FUTURE STUDIES FEE RELIEF PROGRAM

- The ELSIS Future Studies Fee Relief Program applies credits to tuition fees that are yet to be paid by current and future ELICOS students during the period of remote delivery of classes, where they decide to extend their studies with courses other than ELSIS or ECA Group.
- Under this program, students can get a fee credit of AUD \$50 for every week studied for courses delivered by ECA Group other than ELSIS, to be used towards future studies only.
- The fee relief only applies to study delivered remotely and not on-campus (face-to-face delivery of classes). The fee on the letter of offer applies for on-campus classes.
- This offer is valid for new and current students in Australia.
- This offer can be combined with any other offer for ELSIS.
- Credit will be given towards students' future studies - no cashback or discount on fees is available.
- The credit must be used within the next 12 months only from the time the student finishes their course.

Sydney Campus

Level 2, 545 Kent St,
Sydney, NSW 2000
Ph: +61 2 8766 3500

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Melbourne Campus

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Ph: +61 3 9603 5333

Brisbane Campus

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info@elsis.edu.au

CRICOS: 02644C

- Credit transfer is available to immediate family members such as spouse, parents, siblings, grandparents, children (adopted, half and step-children are included in the definition), and grandchildren.
- All other General Conditions of Enrolment Apply.
- This offer is valid only as long as Remote Delivery is in place. The timelines and offer conditions are subject to change on the discretion of ELSIS and the decision of ELSIS is final

FREE Online TOEFL/EAP Preparation Course

- This offer is only available to offshore international students from South Asia (countries – India, Pakistan, Sri Lanka, Bangladesh, and Nepal.) and Africa.
- The scholarship is available to all offshore international students from South Asia and Africa regions **commencing** study at ELSIS July 2020 intake onwards, up to 31/03/2021.
- Spaces are limited and available on a first-come-first-served basis.
- For the purpose of the scholarship, **ONLY** tuition fees will be covered; the scholarship does not include all other expenses such as incidental fees which vary across the courses, books, accommodation, OSHC among others.
- There is no cash or refund of fees issued to students.
- If a student withdraws from a subsequent period of study, the scholarship is null and void.
- The scholarship will be granted once. If the student fails the course, they are required to pay full tuition when they attempt to re-do the preparation course.
- The full scholarship is only available for students who are willing to start their application process in any of those institutions under the ECA Group. (Victoria University Sydney, Asia Pacific International College, Swinburne University Sydney, Higher Education Leadership Institute)
- Students must have access to a computer and a suitable internet connection.
- Students must attend classes and complete assessments in order to successfully complete the course.
- A student who fails to complete two assessments may fail their course.
- Upon completion of this course, students must achieve the required grade for entry to prospective College / University courses.
- Students will be tested on arrival in Australia; Students might be required to sit for an IELTS or equivalent test for visa purposes.
- For full tuition fee scholarships and bursaries, education agents are not entitled to claim commission.
- The conditions of the offer are subject to change on the discretion of ELSIS/ECA Group and the decision of ELSIS/ECA Group is final.

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PTE Academic Preparation Course

- Under this offer, student can pay AUD \$500 via PayPal.
- This offer is valid for onshore.
- Student must start course in 2021 to avail this offer.
- This offer can be combined with any other offer for ELSIS.
- All other General Conditions of Enrolment Apply.
- There is no cash or refund of fees issued to students.
- Students must have access to a computer and a suitable internet connection.
- Students must attend classes and complete assessments in order to successfully complete the
- The conditions of the offer are subject to change on the discretion of ELSIS/ECA Group and the decision of ELSIS/ECA Group is final.

Refund Procedures

Prospective or current students who have accepted a place at ELSIS will be entitled to a refund of course fees, under the following conditions:

1 Refunds for Student default

1.1. If a student does not start their course and requests a refund after commencement date, the student will not be entitled to a refund of Course Fees received.

1.2. If a student withdraws more than 28 days before the commencement date of their course, they are entitled to either 80% of pre-paid tuition fees.

1.3. If a student withdraws 28 days or less before the commencement date of their course, they are entitled to a 50% refund of their pre-paid course tuition fee.

1.4. If a student withdraws 14 days or less before the commencement date of their course, they are entitled to a 25% refund of their pre-paid course tuition fee.

1.5. If a student withdraws on or after the course commencement date all outstanding fees until the effective cancellation date must be paid in full.

2 Refunds for Provider default

2.1. If ELSIS or one of its associated providers cancels a course and does not offer an equivalent alternative course the affected student will be entitled to a Full Refund of Course Tuition Fees for the cancelled course, any subsequent package courses, and associated non-tuition fees.

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3 Refund Procedures for students

- 3.1. Students may apply for a refund by completing and submitting on-line an ELSIS Refund Form.
- 3.2. Applications for withdrawal from the ELSIS courses and related refunds will be processed within 20 working days and, if successful, progressed with recommendations to the Accounts Manager for determination of the refund application.
- 3.3. All Applications for a Refund will be determined by the Finance/Accounts Manager and will normally be processed within 20 working days of the Application being made. Where this is not possible the student will be informed.
- 3.4. All Approved Refunds will be paid within 20 working days of their being approved.
- 3.5. Applications may be made for the refund of fees and charges on the ground of exceptional circumstances which provide compassionate and compelling reasons for withdrawal from a course. Each application will be considered on a case by case basis. 3.6. Refunds will be made in Australian dollars and ELSIS reserves the right to make refunds payable in the country of origin.
- 3.6. Where an international student requests that the refund is made payable to a relative or other person in Australia, this will only be granted if documentary evidence proves that the relative or other person paid the tuition fees.
- 3.7. If a student is not happy with the refund outcome, they can apply for a refund appeal by contacting ELSIS Student Services. The appeal will be assessed within 10 working days from the time of its submission. Such an appeal will be assessed by ELSIS General Manager & ECA Accounts Manager.
- 3.8. If approved, the Refund Request Form will be signed by the General Manager and will be sent to ECA accounts departments for processing. The student will then be notified immediately.

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